

Annke Vision - Another way to unlock system



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2 months ago · Updated

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Applies to: DT41Y/DT61Y/DT81Y/DN41R/DN61R/DN81R/DT41GB/DT81GB /DT61GB/DW41JD/DW81KD/DW61LD/DT81DP/N48PI/N44PI/N46PI /N44PAM/N48PAW/N46PCK/N88PCH/N48PBB

Purpose: If you could not find the long SN serial number from your system, please refer to this instruction to reset the password of your system.

Steps:

1. Plug DVR/NVR to the router by ethernet cable.

2. Get a windows computer that is connected to the **same router**. Install software. Here is the software download link:

For Windows: https://download.annke.com/document/Computer_So () Support /SADPToolV3.0.3.3.zip For Mac: https://download.annke.com/document/Computer_Software /SADPTool.pkg.zip

3. Run the software and it will detect the system's IP.

4. Select the camera's IP and click **Forgot Password** at the right bottom of the software.

	SADP											0 _ □ ×
1	otal numb	er of online devices: 2							Export	Refresh	Modify Network	Parameters
E	ID	• Device Type	Security	IPv4 Address	Port	Software Ver	IPv4 Gate	HTTP P.	Device Sei	rial No.	Enable DHCP	
ē	01	DN81R	Active	192.168.1.141	8000	V3.4.75build	192.168.1.1	80	DN81R082	20161104CCW	Davisa Sarial No.	DN81R0820161104CCWR6
	002	I61DQ	Active	192.168.1.193	8000	V5.3.0build 1	192.168.1.1	80	I61DQ201	61119AAWR68		
												192.168.1.141
											Port	8000
											Subnet Mask:	255.255.255.0
											Gateway:	192.168.1.1
											IPv6 Address:	::
											IPv6 Gateway:	
											IPv6 Prefix Length:	64
											HTTP Port:	80
												ecurity Verification
											Admin Password:	
											Aumin Password.	
												Modify
4										•		Forgot Password

 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers. Export 	
 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device. Input Key O Import File 	
New Password:	
Confirm Password:	

5. Click export and select the path to export a file. Please **don't change** the file's name and send this file to **support@annke.com**.



We will send you a key file to unlock the system.

NOTICE:

 Please do NOT turn off your DVR and the SADP software after you exported the files. Otherwise, the exported file will be invalid immediately.
 Please use the key file from us as soon as possible because it's only valid for 24 hours.

By the way, please send us a picture of the white label of your system/camera. You can find it underneath the recorder. Please refer to this picture to find it.

We need to verify the SN and the model number. It is important to get the correct file.



 Select "Import File" and choose the file we sent to you.
 Input your DVR/NVR's new password in "New Password" and "Confirm Password", tick the option "Reset Network Cameras' Passwords", click "Confirm" to finish reset.

Note: Before doing step 6, please connect as many cameras to the NVR as possible, since only the connected cameras' password can be reset together with NVR's.

SADP							
Total number of online devices:		Reset Password × sfresh					
☑ ID	Status IPv4 A	Mode: Export/Import Secret Key Mode 👻 o.					
☑ 001 DN81R	Active 192.16						
		Export QR code					
		 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device. 					
_		Input Key Import File					
		New Password:					
		Confirm Password:					
		Reset Network Cameras' Passwords					
		S Confirm Cancel					
		A					



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