

◀ All complaints (.)

241125-17133535

OPEN

✔ Submitted

STATUS	PRODUCT	ISSUE
Submitted to the CFPB on 11/25/2024	Debt collection	Attempts to collect debt not owed

We received your complaint. Thank you.

We will review your complaint. Depending on what we find, we will typically:

- Send your complaint to the company for a response; or
- Send your complaint to another state or federal agency, or help you get in touch with your state or local consumer protection office; or
- Let you know if we need more information to continue our work.

YOUR COMPLAINT

For quite some number of months now. This company called portfolio recovery associates LLC. Has been calling repeatedly each day. Sometimes every day, at which point I block them, but, they have so many numerous numbers that it became egregious and annoying, distracting and life-altering that I finally broke down and called them Back. They say I owe for credit card. I've never had a credit card and nobody in their right mind would give me credit. I don't own anything I have nothing. I Never have and recently went from homeless to living in somebody else's garage and to the best of my knowledge. There's no way I could owe anybody Since I've never had a credit Card or loans. I certainly have never owned property or anything of real physical assets. I don't do what everybody else gets to do, I have a little bit of a disability. And the government hates me. Or something.

Hide full complaint 

## What product or service is your complaint about?

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### PRODUCT OR SERVICE

Debt collection

### TYPE

Credit card debt

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## What type of problem are you having?

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### ISSUE

Attempts to collect debt not owed

### HAVE YOU ALREADY TRIED TO FIX THIS PROBLEM WITH THE COMPANY?

Yes

### DID YOU REQUEST INFORMATION FROM THE COMPANY?

Yes

### WHAT INFORMATION DID YOU REQUEST?

An answer as to Why they repeatedly call When I have no debt

### DID THE COMPANY PROVIDE THIS INFORMATION?

Yes

### TYPE OF ISSUE

Debt is not yours

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## What happened?

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For quite some number of months now. This company called portfolio recovery associates LLC. Has been calling repeatedly each day. Sometimes every day, at which point I block them, but, they have so many numerous numbers that it became egregious and annoying, distracting and life-altering that I finally broke down and

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☒ **I WANT THE CFPB TO PUBLISH THIS DESCRIPTION ON CONSUMERFINANCE.GOV SO THAT OTHERS CAN LEARN FROM MY EXPERIENCE.**

The CFPB will take steps to remove my personal information from this description but someone may still be able to identify me. [Learn how it works.](#) I consent to publishing this description after the CFPB has taken these steps.

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### What would be a fair resolution to this issue?

I'm not sure. It's enough to say for my selfish endeavor to say that. I just want them to stop calling me because what about all the millions of other people that they call, Isn't this racketeering or profiteering or some other rico act to guard against these people?

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### What company is this complaint about?

#### COMPANY INFORMATION

PORTFOLIO RECOVERY ASSOCIATES LLC

#### INVOLVEMENT

Debt Collector

#### SOCIAL SECURITY NUMBER (LAST FOUR DIGITS)

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### What people are involved?

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**YOUR CONTACT INFORMATION**

Kenneth Hendrick

kennyhendrick@mail.ru

7278340438

2803 Troy rd Springfield, Ohio 45504 United States

**YOUR PREFERRED LANGUAGE**

English

**YOUR DEMOGRAPHIC INFORMATION****AGE**

59

**SEX**

Male

**HISPANIC, LATINO, OR SPANISH ORIGIN**

No

**RACE**

White

**HOUSEHOLD SIZE INCLUDING TOTAL NUMBER OF ADULTS AND CHILDREN**

2

**COMBINED ANNUAL HOUSEHOLD INCOME**

<\$15,000



Sent to company

**STATUS**

Sent to company on 11/25/2024

We've sent your complaint to the company, and we will let you know when they respond.

Their response should include the steps they took, or will take, to address your complaint.

Companies generally respond in 15 days. In some cases, the company will let you know their response is in progress and provide a final response in 60 days.

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## Privacy Act Statement

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OMB #3170-0011

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## Note on user experience

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Have a question? ¿Preguntas?

(855) 411-2372

TTY/TTD: (855) 729-2372

8 a.m. to 8 p.m. ET, Monday through Friday

(except federal holidays). (<https://www.opm.gov/policy-data-oversight/pay-leave/federal-holidays/#url=Overview>)

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