



Your IC3 Complaint

Submission ID: 591a2a4213024980a593816641f81565

Date Filed: 1/12/2026 11:40:33 PM EST

Were you the one affected in this incident? Yes

Your Contact Information

Name: Kenny Hendrick

Phone Number: 7278340438

Email Address: kennyhendrick@zohomail.com

Complainant Information

Name: Kenny Hendrick

Age: Over 60

Address: 2803 Troy Road

City: Springfield

County: Clark

Country: United States of America

State: Ohio

Zip Code/Route: 45504

Phone Number: 7278340438

Email Address: kennyhendrick@zohomail.com

Business Information

Is this on behalf of a business that was targeted by a Cyber incident? Yes

Business Name: Blank Dental Group

Is the incident currently impacting business operations? Yes

Business IT POC: 9378638831

Other Business POC: 6142543617

Financial Transaction(s)

Did you send or lose money in the incident? No

Information About The Subject(s)

Name: Trustpilot.com

Business Name: TrustPilot Group PLC

Address: Pilestraede 58, 5th floor,

City: DK-1112 Copenhagen K, D

Country: Denmark

Phone Number: 4532759914

Email Address: fabricatedreview@trustpilot.com

IP Address 52.18.147.194

Description of Incident

Provide a description of the incident and how you (or those you are filling this out on behalf of) were victimized. Provide information not captured elsewhere in this complaint form:

1.) I have made two reviews on Trustpilot.com; the first was a negative review that I left for an online company which was allowed to be posted without incident, yet in January I left a Good review for a Dentist that has recently worked on my teeth which was denied by trustpilot libeling me for making a "fabricated" review.

2.) I appealed as per trustpilot's owner's and sent images of:

a.) The medication which shows that the dentist I left a positive comment for was the issuer of my medication.

b.) Also sent documentation between myself and the dentist.

c.) Sent images showing my new teeth and the daily recovery images which show an obvious recovery process following my teeth having been pulled to make way for the replacement implants.

2.) Trustpilot still refuses for me to allow giving a good review but hasn't a problem with the bad review I left for another company.

a.) This appears to be a tactic we've seen with another similar company such as trustpilot that was found guilty of profiteering (negative reviews may lead to revenue when the company in question pays off trustpilot to remove the negative review; whereas a positive review has not profit to trustpilot).

b.) Trustpilot received proof of my medication, images that show my name, the dentist's name, and the date that the medications were issued.

c.) The recovery instructions by the dentist were also included to trustpilot that have one of the dentist's aid's signature and phone number shows on the front page.

SO MY QUESTION IS, assuming this is trustpilot is not a fraud posing as an unbiased company that allows citizens to leave

negative AS WELL AS POSITIVE reviews,
then at very least there should be some sort of legal avenue to
ensure that trustpilot does not act negatively only to a citizen's
positive reviews simply because there is no profit in it.

If there are other complaints against trustpilot, will you please
consider adding my complaint to the list in bringing the real
"fabricator" to heel.

Thank you for your consideration.

The following is copied from google's ai:

What are the disadvantages of using Trustpilot?

AI Overview of Trustpilot

"... Businesses often complain about high costs and being
pressured into expensive subscriptions to manage negative
feedback, with some alleging a "mafia-style" extortion racket. "
<---NOT MY WORDS ... but it sound about right to me.

***Also it should be noted that this is a Danish (Denmark)
company that was fine with my first review (a negative one) prior
to the friction concerning Greenland but my second review (a
positive one) appears to be dealt harshly despite reconfirming with
evidence that I am not submitting a "fabricated" review for a
dentist that really did a good job.

Other Information

**Is this an update to a previously
filed complaint?** No

Privacy & Signature:

The collection of information on this form is authorized by one or more of the following statutes: 18 U.S.C. § 1028 (false documents and identity theft); 1028A (aggravated identity theft); 18 U.S.C. § 1029 (credit card fraud); 18 U.S.C. § 1030 (computer fraud); 18 U.S.C. § 1343 (wire fraud); 18 U.S.C. 2318B (counterfeit and illicit labels); 18 U.S.C. § 2319 (violation of intellectual property rights); 28 U.S.C. § 533 (FBI authorized to investigate violations of federal law for which it has primary investigative jurisdiction); and 28 U.S.C. § 534 (FBI authorized to collect and maintain identification, criminal information, crime, and other records).

The collection of this information is relevant and necessary to document and investigate complaints of Internet-related crime. Submission of the information requested is voluntary; however, your failure to supply requested information may impede or preclude the investigation of your complaint by law enforcement agencies.

The information collected is maintained in one or more of the following Privacy Act Systems of Records: the FBI Central Records System, Justice/FBI-002, notice of which was published in the Federal Register at 63 Fed. Reg. 8671 (Feb. 20, 1998); the FBI Data Warehouse System, DOJ/FBI-022, notice of which was published in the Federal Register at 77 Fed. Reg. 40631 (July 10, 2012). Descriptions of these systems may also be found at www.justice.gov/opcl/doj-systems-records#FBI. The information collected may be disclosed in accordance with the routine uses referenced in those notices or as otherwise permitted by law. For example, in accordance with those routine uses, in certain circumstances, the FBI may disclose information from your complaint to appropriate criminal, civil, or regulatory law enforcement authorities (whether federal, state, local, territorial, tribal, foreign, or international). Information also may be disclosed as a routine use to an organization or individual in both the public or private sector if deemed necessary to elicit information or cooperation from the recipient for use by the FBI in the performance of an authorized activity. "An example would be

where the activities of an individual are disclosed to a member of the public in order to elicit his/her assistance in [FBI's] apprehension or detection efforts." 63 Fed. Reg. 8671, 8682 (February 20, 1998).

By typing my name below, I understand and agree that this form of electronic signature has the same legal force and effect as a manual signature. I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S.Code, Section 1001)

Digital Signature:

Kenny Hendrick